

## ANNEX II Enhancing Effectiveness of the Global Programme

### Actions Already Initiated that Respond to the Recommendations of the Evaluation of the Third Global Programme

#### **ACTION 1: Setting development priorities and strategic focus**

##### ***RESPONDS TO RECOMMENDATION #1***

The Global Programme will benefit from the Strategic Plan, which offers a more streamlined and focused definition of UNDP's priorities. In line with this, the types of services and support advisors that offer has been defined and will be advertised, letting country and regional offices know what's available to them.

##### *Instruments of change:*

- The Strategic Plan
- Service Delivery Platform/'Teamworks': Definition of service areas within the Strategic Plan where advisory services are offered.
- Gender equality & capacity development mainstreaming: a new requirement before funds are allocated for work planning

**Initiated**

2007->

#### **ACTION 2: Capitalizing on Cross-Practice and Cross-Regional synergies**

##### ***RESPONDS TO RECOMMENDATION # 1 & 5***

To approach development challenges in a more integrated fashion, taking full advantage of in-house expertise and

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| <p>perspectives, BDP requires that all projects, publications and initiatives benefit from cross practice and cross regional consultation and peer review. Resources are reserved and allocated specifically for cross practice initiatives (for example on trade and HIV/AIDS medicine). Strategic opportunities for cross-regional learning are identified by advisors, connecting countries and sub-regions that would benefit from the exchange (for example South Africa with Brazil on conditional cash transfers).</p> <p><i>Instruments of change:</i></p> <ul style="list-style-type: none"> <li>▪ Corporate Guidance: Strategies on MICs, South-South Cooperation, Gender Equality, etc.</li> <li>▪ Standards for consultation: Project appraisal committees, peer-review of products &amp; publications, Communities of Practice</li> <li>▪ Criteria for work planning and resource allocation</li> <li>▪ Individual performance results assessments</li> </ul>   | 2006-> |
| <p><b>ACTION 3. Meeting needs through a coherent and flexible approach</b></p> <p><b>RESPONDS TO RECOMMENDATION # 1, 2, 3 &amp; 5</b></p>  |        |
| <p>Unlike traditional notions of technical support, the Global Programme is increasingly focused on working through peer support, community building, consultative planning, and standard setting. Integrated teams across country, regional and global units identify and respond to demand and emerging issues, promote consistency and quality while ensuring advice and input is grounded in local reality.</p> <p><i>Instruments of change:</i></p> <ul style="list-style-type: none"> <li>▪ Corporate Regionalization Agreement: Creating a “One Practice Team” approach at the regional level.</li> <li>▪ Establishing regional Practice leaders as ‘anchors’ connecting CO staff with Regional Centre and Global advisors</li> <li>▪ Service Delivery Platform/’Teamworks’: Standards on service delivery, product development, community and expert network building, partnership guidelines, definition of interventions available, etc.</li> <li>▪ Functional Framework: Advisors responsible for knowledge management and quality assurance as well as community building, policy development and support and partnership building.</li> <li>▪ Resources Framework: More flexibly providing catalytic funds to turn advice and ideas into practice at country level</li> </ul> | 2007-> |

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| <p><b>ACTION 4. Finding creative solutions to development challenges</b></p> <p><b><i>RESPONDS TO RECOMMENDATION #2</i></b></p>   |                  |
| <p>New knowledge management approach through 'Teamworks' which helps country offices meet the needs development partners by empowering practitioners to share what they know and providing tools to facilitate team work to tackle real time development challenges.</p> <p><i>Instruments of change:</i></p> <ul style="list-style-type: none"> <li>▪ 'Teamworks': Knowledge management system which applies the principles of social networking (e.g. connecting people and getting them to share what they know)</li> <li>▪ Corporate UNDP South-South Cooperation Strategy which will set out targets for a more systematic exchange of solutions from the South</li> </ul> | <p>2007-&gt;</p> |
| <p><b>ACTION 5. Managing for Results</b></p> <p><b><i>RESPONDS TO RECOMMENDATION # 4 &amp; 5</i></b></p>  |                  |
| <p>Creating a culture of managing for results, ensuring accountability, and learning from experience.</p> <p><i>Instruments of change:</i></p> <ul style="list-style-type: none"> <li>▪ Corporate Results Based Management System: Reporting and monitoring system better linked to country results</li> <li>▪ Corporate Accountably Framework: Increasing transparency regarding who is responsible for what and holding them accountable</li> <li>▪ BDP 'demand tracker': Monitoring the performance of policy advisors</li> </ul>  | <p>2006-&gt;</p> |